



Privacy Policy

Rev [Insert Date]

FACTS

WHAT DOES 7 MORTGAGE, LLC DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number, income and employment information
- account balances and payment history
- credit history and credit scores

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons 7 Mortgage chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does 7 Mortgage, LLC share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	YES	NO
For our marketing purposes— to offer our products and services to you	YES	NO
For joint marketing with other financial companies	YES	NO
For our affiliates' everyday business purposes— information about your transactions and experiences	YES	NO
For our affiliates' everyday business purposes— information about your creditworthiness	YES	YES
For our affiliates to market to you	YES	YES
For nonaffiliates to market to you	NO	We don't share

To limit our sharing

- Call 865.347.6777. Customer Service hours: Monday-Friday: 9:00 AM-5:00 PM ET.
- Visit us online: 7mortgage.7servicing.com
- Mail the **form** provided on page 2

Please note:

If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

Questions?

Call 865.347.6777 or go to 7mortgage.7servicing.com

Mail-in Form

**Leave Blank
OR**

[If you have a joint account, your choice(s) will apply to everyone on your account unless you mark below.

Apply my choices only to me]

Mark any/all you want to limit:

- Do not share information about my creditworthiness with your affiliates for their everyday business purposes.
- Do not allow your affiliates to use my personal information to market to me.
- Do not share my personal information with nonaffiliates to market their products and services to me.

Name(s)

Address

City, State, Zip

Loan Number(s)

**Mail To: 7 Mortgage, LLC
Attn: Customer Service Department
2077 Town Center Blvd
Suite 304
Knoxville, TN 37922**



Who we are:

Who is providing this notice?	7 Mortgage, LLC
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What we do:

How does 7 Mortgage protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We authorize our employees to get your information only when they need it to do their work, and we require companies that work for us to protect your information.
How does 7 Mortgage collect my personal information?	We collect your personal information, for example, when you <ul style="list-style-type: none"> ■ Apply for a mortgage loan or a loan modification ■ Provide employment information ■ Provide us your contact information ■ Pay your bills or pay insurance premiums <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>
Why can't I limit all sharing?	Federal law gives you the right to limit only <ul style="list-style-type: none"> ■ sharing for affiliates' everyday business purposes—information about your creditworthiness ■ affiliates from using your information to market to you ■ sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing. [See below for more on your rights under state law.]</p>
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account.

Definitions:

Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> ■ <i>Our affiliates include ORNL FCU, 7, LLC and its holdings including, 7 Title, 7 Insurance, and 7 Servicing.</i>
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> ■ <i>We do not share with non-affiliated companies.</i>
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> ■ <i>Our joint marketing partners include Insurance Companies and Direct Marketing Companies.</i>

Other important information:

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